Effectiveness in Serving Employers Report:

Program Year 2018 Annual

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Effectiveness in Serving Employers Primary Performance Measures

1. **Establishment Counts:** Provides an overall snapshot of unique establishments served throughout the program year. Counts represent the total number of unique establishments that received a qualifying employer service that falls within one of the eight Department of Labor (DOL) reporting categories: Employer Information and Support Services, Workforce Recruitment Assistance, Engaged in Strategic Planning/Economic Development, Accessing Untapped Labor Pools, Training Services, Incumbent Worker Training Services, Rapid Response/Business Downsizing Assistance, and Planning Layoff Response. The percentage of establishments that received their primary service from a state staff member is also provided.

   Statewide Establishment Counts: Calculated as the sum of unique establishments that received a qualifying service within one of the eight established DOL reporting categories. An establishment is only counted once **within** each DOL service category; however, it can be included more than once **across** DOL service categories.

   Area Establishment Counts: Calculated as the sum of unique establishments that received a qualifying service within a local workforce area. An establishment is only counted once **within** a DOL service category, however can be counted more than once **across** DOL service categories. An establishment can be counted more than once for instances in which the establishment was served by more than one local workforce area on the same day. In such instances, the establishment is counted for each local workforce area.

   Office Establishment Service Counts: Calculated as the sum of unique establishments that received a qualifying service from a local county office. An establishment is only counted once **within** a DOL service category; however, it can be counted more than once **across** DOL service categories. An establishment can be counted more than once for instances in which the establishment was served on the same day by more than one office. In such instance, the establishment is counted for each office.

2. **Repeat Business Customer Counts:** Provides a measure of employers that received a qualifying service within the previous three program years and also received a qualifying service in the current program year. This approach is useful in determining whether employers are satisfied with services and subsequently become repeat customers. In addition, this measure assesses the ability to develop and maintain strong relationships with establishments over an extended period of time.

   Statewide Repeat Business Customer Counts: The denominator is calculated as the sum of unique establishments receiving a qualifying service anytime within the previous three program years. This measure began in Program Year 2017. The numerator is calculated as the sum of unique establishments receiving a qualifying service within the current program year that also received a qualifying service in the previous three program years.

Area Repeat Business Customer Counts: The denominator is calculated as the sum of unique establishments receiving a qualifying service anytime within the previous three program years. This measure began in Program Year 2017. Inclusion in the denominator is determined based on the local workforce area of the logging agent's associated office. Services provided to an Ohio-based establishment that are logged into Ohio's Workforce Case Management System (OWCMS) by an agent with no local workforce area affiliation (e.g., Central Office) are counted in the denominator of the local workforce area in which the establishment is located. Qualifying services provided to an out of state establishment that are logged into OWCMS by an agent with no local workforce area affiliation (e.g., Central Office) are not included in any local workforce area's denominator but are instead included in the Statewide Repeat Business Customer denominator.

The numerator is calculated as the sum of unique establishments receiving a qualifying service within the current program year that also received a qualifying service in the previous three program years. Inclusion in the numerator is determined based on the local workforce area of the logging agent's associated office. Services provided to an Ohio-based establishment that are logged into OWCMS by an agent with no local workforce area affiliation (e.g., Central Office) are counted in the numerator of the local workforce area in which the establishment is located if the same local workforce area also provided a qualifying service in the previous three years to the same establishment. Qualifying services provided to an out of state establishment that are logged into OWCMS by an agent with no local workforce area affiliation (e.g., Central Office) are not included in any local workforce area's numerator but are instead included in the Statewide Repeat Business Customer numerator as long as the establishment also received a qualifying service within the previous three years.

3. **Retention:** Provides an indication as to whether efforts to provide establishments with a skilled workforce were successful. The denominator for each program represents the number of participants who were employed the 2nd quarter after exit. The numerator for each program represents the number of participants who were employed the 2nd quarter after exit and were subsequently employed 4th quarter after exit with the same employer. Counts may be duplicated across programs for those participants that were enrolled in more than one WIOA Title I program.

Statewide Retention: Statewide retention is calculated for core WIOA Title I programs (Adult, Dislocated Workers, and Youth).

Area Retention: Area retention is calculated for core WIOA Title I programs (Adult, Dislocated Workers, and Youth). Participants are assigned to the local workforce area of the participant's associated office.

Office Retention: Office retention is calculated for core WIOA Title I programs (Adult, Dislocated Workers, and Youth). Participants are assigned based on the participant's associated office.

Statewide Establishment Counts[1,2,3,4]

	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	Total	% Served by State Staff
Statewide	545	5,131	452	42	64	11	225	225	6,695	68.7%

Area Establishment Counts[1,2,3,4]

Area	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	Total	% Served by State Staff
Area 1	58	537	71	10	3	6	3	3	691	65.6%
Area 2	0	112	0	0	0	0	0	0	112	100.0%
Area 3	0	161	3	0	0	0	0	0	164	100.0%
Area 4	2	55	2	1	1	0	14	14	89	76.4%
Area 5	0	64	0	0	0	0	12	12	88	100.0%
Area 6	0	80	4	0	0	0	0	0	84	100.0%
Area 7	179	1,436	84	12	37	5	106	106	1,965	59.5%
Area 8	0	34	1	0	5	0	1	1	42	9.5%
Area 9	131	709	186	6	6	0	14	14	1,066	40.2%
Area 10	0	63	0	0	0	0	2	2	67	91.0%
Area 11	63	947	18	4	2	0	39	39	1,112	100.0%
Area 12	15	215	8	0	3	0	21	21	283	100.0%
Area 13	94	374	68	3	6	0	10	10	565	51.5%
Area 14	0	5	0	0	0	0	0	0	5	100.0%
Area 15	0	5	2	0	0	0	0	0	7	100.0%
Area 16	0	27	0	0	0	0	0	0	27	100.0%
Area 17	0	36	0	0	0	0	0	0	36	100.0%
Area 18	0	12	0	0	0	0	0	0	12	100.0%
Area 19	0	39	0	0	0	0	0	0	39	100.0%
Area 20	3	173	5	6	1	0	3	3	194	55.2%

[1] Services provided to Ohio establishments that were logged as Central Office were recategorized to match county of establishment.

[2] Services provided to out of state establishments are counted in the statewide total only if no local workforce area could be determined.

[3] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

[4] Only the first occurance of a service within a category is counted.

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Statewide	Effectiveness in Serving Employers Report
PY 2018	
7/1/2018 - 06/30/2019	

Statewide Repeat Business Customer Counts			
	Establishments Served in PY2018 Which Were Also Served in PY2017	**All Establishments Served in PY2017**	**% Repeat Businesses**
Statewide	1,299	3,481	37.3%

Area Repeat Business Customer Counts [1]			
Area	**Establishments Served in PY2018 Which Were Also Served in PY2017**	**All Establishments Served in PY2017**	**% Repeat Businesses**
Area 1	75	310	24.2%
Area 2	6	12	50.0%
Area 3	26	142	18.3%
Area 4	8	206	3.9%
Area 5	9	42	21.4%
Area 6	20	94	21.3%
Area 7	476	1,295	36.8%
Area 8	4	10	40.0%
Area 9	174	643	27.1%
Area 10	26	74	35.1%
Area 11	117	439	26.7%
Area 12	1	7	14.3%
Area 13	78	207	37.7%
Area 14	1	3	33.3%
Area 15	0	3	0.0%
Area 16	7	39	17.9%
Area 17	12	46	26.1%
Area 18	5	18	27.8%
Area 19	4	36	11.1%
Area 20	40	116	34.5%

[1] The sum of area totals will not equal statewide totals as some establishments were served by more than one area in different program years. An establishment is only considered a repeat business customer if the same local workforce area provided at least one employer service to the establishment in the past three program years and subsequently provided an additional service within the current program year.

Statewide Retention with Same Employer in the 2nd and 4th Quarters after Exit							
	Adult		Dislocated Worker		Youth		
	Numerator Denominator	Rate	Numerator Denominator	Rate	Numerator Denominator	Rate	
Statewide	3,803 / 5,677	67.0%	1,737 / 2,365	73.4%	1,062 / 2,224	47.8%	

Area Retention with Same Employer in the 2nd and 4th Quarters after Exit[1]						
	Adult		Dislocated Worker		Youth	
Area	Numerator Denominator	Rate	Numerator Denominator	Rate	Numerator Denominator	Rate
Area 1	41 / 56	73.2%	5 / 8	62.5%	21 / 34	61.8%
Area 2	539 / 824	65.4%	168 / 222	75.7%	42 / 73	57.5%
Area 3	1,580 / 2,342	67.5%	731 / 984	74.3%	151 / 327	46.2%
Area 4	134 / 181	74.0%	59 / 87	67.8%	12 / 27	44.4%
Area 5	39 / 47	83.0%	28 / 42	66.7%	4 / 9	44.4%
Area 6	55 / 81	67.9%	25 / 30	83.3%	106 / 258	41.1%
Area 7	471 / 688	68.5%	188 / 241	78.0%	248 / 509	48.7%
Area 8	9 / 14	64.3%	1 / 1	100.0%	7 / 20	35.0%
Area 9	43 / 68	63.2%	6 / 9	66.7%	94 / 195	48.2%
Area 10	32 / 47	68.1%	9 / 13	69.2%	37 / 77	48.1%
Area 11	210 / 347	60.5%	88 / 131	67.2%	83 / 192	43.2%
Area 12	87 / 136	64.0%	24 / 36	66.7%	37 / 60	61.7%

[1] Area totals will not equal statewide totals because exiters assigned to Central Office are not counted for any local office.

Employer Services Report

Area Retention with Same Employer in the 2nd and 4th Quarters after Exit[1]							
	Adult			Dislocated Worker			Youth	
Area	**Numerator** **Denominator**	**Rate**	**Numerator** **Denominator**	**Rate**	**Numerator** **Denominator**	**Rate**
Area 13	212 / 330	64.2%	99 / 146	67.8%	73 / 170	42.9%
Area 14	25 / 39	64.1%	5 / 6	83.3%	26 / 44	59.1%
Area 15	44 / 61	72.1%	15 / 25	60.0%	6 / 15	40.0%
Area 16	19 / 39	48.7%	34 / 73	46.6%	29 / 49	59.2%
Area 17	81 / 120	67.5%	82 / 101	81.2%	16 / 29	55.2%
Area 18	88 / 128	68.8%	6 / 9	66.7%	24 / 41	58.5%
Area 19	29 / 44	65.9%	8 / 9	88.9%	15 / 38	39.5%
Area 20	63 / 83	75.9%	14 / 18	77.8%	30 / 56	53.6%

[1] Area totals will not equal statewide totals because exiters assigned to Central Office are not counted for any local office.

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
1-1 OhioMeansJobs Adams County	9	54	8	8	1	1	2	2	21.2%
66-3 OhioMeansJobs Pike County	2	95	61	0	1	5	1	1	1.2%
73-1 OhioMeansJobs Scioto County	46	380	2	2	1	0	0	0	98.4%
8-1 OhioMeansJobs Brown County	1	8	0	0	0	0	0	0	100.0%
Area Totals	58	537	71	10	3	6	3	3	65.6%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	75	310	24.2%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult Numerator Denominator	Adult Rate	Dislocated Worker Numerator Denominator	Dislocated Worker Rate	Youth Numerator Denominator	Youth Rate
1-0-1 OhioMeansJobs Adams County	20 / 25	80.0%	1 / 1	100.0%	4 / 6	66.7%
1-0-2 OhioMeansJobs Brown County	9 / 14	64.3%	0 / 1	0.0%	3 / 4	75.0%
1-0-3 OhioMeansJobs Pike County	6 / 7	85.7%	2 / 3	66.7%	3 / 4	75.0%
1-0-4 OhioMeansJobs Scioto County	6 / 10	60.0%	2 / 3	66.7%	11 / 20	55.0%
Area Totals	41 / 56	73.2%	5 / 8	62.5%	21 / 34	61.8%
Statewide	3,803 / 5,677	67.0%	1,737 / 2,365	73.4%	1,062 / 2,224	47.8%

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

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Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
52-1 OhioMeansJobs Medina County	0	28	0	0	0	0	0	0	100.0%
77-5 OhioMeansJobs Summit County	0	84	0	0	0	0	0	0	100.0%
Area Totals	0	112	0	0	0	0	0	0	100.0%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	6	12	50.0%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult		Dislocated Worker		Youth	
	Numerator Denominator	Rate	Numerator Denominator	Rate	Numerator Denominator	Rate
2-0-1 OhioMeansJobs Summit County	440	64.7%	131	75.3%	18	48.6%
	680		174		37	
2-0-2 OhioMeansJobs Medina County	99	68.8%	37	77.1%	24	66.7%
	144		48		36	
Area Totals	539	65.4%	168	75.7%	42	57.5%
	824		222		73	
Statewide	3,803	67.0%	1,737	73.4%	1,062	47.8%
	5,677		2,365		2,224	

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Area 3	Effectiveness in Serving Employers Report
PY 2018	
7/1/2018 - 06/30/2019	

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
18-3 OhioMeansJobs Cuyahoga County	0	161	3	0	0	0	0	0	100.0%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	26	142	18.3%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult Numerator Denominator	Adult Rate	Dislocated Worker Numerator Denominator	Dislocated Worker Rate	Youth Numerator Denominator	Youth Rate
3-0-1 OhioMeansJobs Cuyahoga County	1,580 / 2,342	67.5%	731 / 984	74.3%	151 / 327	46.2%
Statewide	3,803 / 5,677	67.0%	1,737 / 2,365	73.4%	1,062 / 2,224	47.8%

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
47-4 OhioMeansJobs Lorain County	2	55	2	1	1	0	14	14	76.4%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	8	206	3.9%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult		Dislocated Worker		Youth	
	Numerator Denominator	Rate	Numerator Denominator	Rate	Numerator Denominator	Rate
4-0-1 OhioMeansJobs Lorain County	134	74.0%	59	67.8%	12	44.4%
	181		87		27	
Statewide	3,803	67.0%	1,737	73.4%	1,062	47.8%
	5,677		2,365		2,224	

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
43-2 OhioMeansJobs Lake County	0	64	0	0	0	0	12	12	100.0%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	9	42	21.4%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult		Dislocated Worker		Youth	
	Numerator Denominator	Rate	Numerator Denominator	Rate	Numerator Denominator	Rate
5-0-1 OhioMeansJobs Lake County	39	83.0%	28	66.7%	4	44.4%
	47		42		9	
Statewide	3,803	67.0%	1,737	73.4%	1,062	47.8%
	5,677		2,365		2,224	

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Effectiveness in Serving Employers Report

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
76-4 OhioMeansJobs Stark County	0	59	3	0	0	0	0	0	100.0%
79-2 OhioMeansJobs Tuscarawas County	0	21	1	0	0	0	0	0	100.0%
Area Totals	0	80	4	0	0	0	0	0	100.0%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	20	94	21.3%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult Numerator Denominator	Adult Rate	Dislocated Worker Numerator Denominator	Dislocated Worker Rate	Youth Numerator Denominator	Youth Rate
6-0-1 OhioMeansJobs Stark County	34 / 50	68.0%	13 / 16	81.3%	89 / 225	39.6%
6-0-2 OhioMeansJobs Tuscarawas County	21 / 31	67.7%	12 / 14	85.7%	17 / 33	51.5%
Area Totals	55 / 81	67.9%	25 / 30	83.3%	106 / 258	41.1%
Statewide	3,803 / 5,677	67.0%	1,737 / 2,365	73.4%	1,062 / 2,224	47.8%

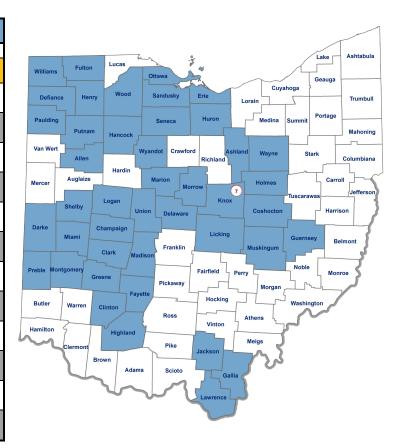[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

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Area 7	Effectiveness in Serving Employers Report
PY 2018	
7/1/2018 - 06/30/2019	

Repeat Business Customer Counts			
	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	476	1,295	36.8%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office						
	Adult		Dislocated Worker		Youth	
Office	Numerator Denominator	Rate	Numerator Denominator	Rate	Numerator Denominator	Rate
7-10-1 OhioMeansJobs Licking County	4 / 7	57.1%	8 / 8	100.0%	4 / 10	40.0%
7-10-2 OhioMeansJobs Coshocton County	4 / 11	36.4%	2 / 5	40.0%	11 / 24	45.8%
7-10-3 OhioMeansJobs Muskingum County	15 / 24	62.5%	1 / 2	50.0%	7 / 19	36.8%
7-10-4 OhioMeansJobs Guernsey County	4 / 5	80.0%	2 / 7	28.6%	3 / 5	60.0%
7-1-1 OhioMeansJobs Williams County	4 / 4	100.0%	1 / 1	100.0%	5 / 7	71.4%
7-1-2 OhioMeansJobs Fulton County	1 / 2	50.0%	0 / 0	NA	6 / 13	46.2%
7-12-1 OhioMeansJobs Lawrence County	1 / 1	100.0%	1 / 3	33.3%	0 / 2	0.0%
7-12-2 OhioMeansJobs Jackson County	2 / 3	66.7%	3 / 5	60.0%	10 / 15	66.7%
7-12-3 OhioMeansJobs Gallia County	12 / 16	75.0%	4 / 8	50.0%	6 / 10	60.0%
7-1-3 OhioMeansJobs Defiance County	1 / 1	100.0%	0 / 0	NA	2 / 6	33.3%
7-1-4 OhioMeansJobs Henry County	2 / 2	100.0%	0 / 0	NA	1 / 3	33.3%
7-2-1 OhioMeansJobs Paulding County	3 / 5	60.0%	0 / 0	NA	2 / 2	100.0%

Effectiveness in Serving Employers Report

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office							
	Adult		Dislocated Worker		Youth		
Office	**Numerator** **Denominator**	**Rate**	**Numerator** **Denominator**	**Rate**	**Numerator** **Denominator**	**Rate**	
7-2-2 OhioMeansJobs Putnam County	7 / 10	70.0%	0 / 0	NA	0 / 0	NA	
7-2-3 OhioMeansJobs Allen County	47 / 54	87.0%	9 / 9	100.0%	8 / 17	47.1%	
7-3-1 OhioMeansJobs Wood County	12 / 20	60.0%	2 / 3	66.7%	2 / 6	33.3%	
7-3-2 OhioMeansJobs Hancock County	1 / 1	100.0%	0 / 0	NA	4 / 5	80.0%	
7-3-3 OhioMeansJobs Wyandot County	1 / 1	100.0%	0 / 0	NA	0 / 1	0.0%	
7-4-1 OhioMeansJobs Ottawa County	6 / 9	66.7%	5 / 6	83.3%	5 / 16	31.3%	
7-4-2 OhioMeansJobs Sandusky County	7 / 7	100.0%	1 / 1	100.0%	8 / 14	57.1%	
7-4-3 OhioMeansJobs Seneca County	3 / 4	75.0%	1 / 1	100.0%	6 / 12	50.0%	
7-4-4 OhioMeansJobs Huron County	23 / 34	67.6%	11 / 13	84.6%	5 / 8	62.5%	
7-4-5 OhioMeansJobs Erie County	3 / 8	37.5%	10 / 11	90.9%	11 / 19	57.9%	
7-5-1 OhioMeansJobs Shelby County	1 / 1	100.0%	0 / 1	0.0%	1 / 5	20.0%	
7-5-2 OhioMeansJobs Miami County	16 / 18	88.9%	7 / 8	87.5%	6 / 14	42.9%	
7-5-3 OhioMeansJobs Darke County	4 / 5	80.0%	0 / 1	0.0%	2 / 3	66.7%	
7-5-4 OhioMeansJobs Preble County	4 / 7	57.1%	2 / 2	100.0%	3 / 4	75.0%	
7-6-1 OhioMeansJobs Montgomery County	117 / 177	66.1%	35 / 41	85.4%	62 / 139	44.6%	
7-6-2 OhioMeansJobs Greene County	43 / 63	68.3%	6 / 9	66.7%	19 / 25	76.0%	
7-6-3 OhioMeansJobs Fayette County	8 / 10	80.0%	6 / 8	75.0%	1 / 6	16.7%	
7-6-4 OhioMeansJobs Clinton County	18 / 25	72.0%	12 / 16	75.0%	6 / 14	42.9%	
7-6-5 OhioMeansJobs Highland County	4 / 10	40.0%	2 / 2	100.0%	8 / 15	53.3%	

Effectiveness in Serving Employers Report

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office						
	Adult		Dislocated Worker		Youth	
Office	**Numerator** **Denominator**	Rate	**Numerator** **Denominator**	Rate	**Numerator** **Denominator**	Rate
7-7-1 OhioMeansJobs Clark County	22 / 34	64.7%	6 / 8	75.0%	2 / 3	66.7%
7-7-2 OhioMeansJobs Champaign County	7 / 15	46.7%	1 / 1	100.0%	0 / 0	NA
7-7-3 OhioMeansJobs Logan County	4 / 7	57.1%	0 / 0	NA	0 / 0	NA
7-7-4 OhioMeansJobs Union County	3 / 5	60.0%	0 / 0	NA	1 / 2	50.0%
7-7-5 OhioMeansJobs Madison County	3 / 3	100.0%	0 / 0	NA	0 / 0	NA
7-8-1 OhioMeansJobs Knox County	5 / 7	71.4%	5 / 6	83.3%	11 / 21	52.4%
7-8-2 OhioMeansJobs Morrow County	6 / 8	75.0%	1 / 1	100.0%	0 / 0	NA
7-8-3 OhioMeansJobs Marion County	23 / 27	85.2%	17 / 22	77.3%	4 / 12	33.3%
7-8-4 OhioMeansJobs Delaware County	8 / 15	53.3%	16 / 18	88.9%	5 / 7	71.4%
7-9-1 OhioMeansJobs Wayne County	8 / 15	53.3%	5 / 5	100.0%	4 / 13	30.8%
7-9-2 OhioMeansJobs Holmes County	3 / 4	75.0%	3 / 5	60.0%	0 / 1	0.0%
7-9-3 OhioMeansJobs Ashland County	1 / 3	33.3%	3 / 4	75.0%	7 / 11	63.6%
Area Totals	471 / 688	68.5%	188 / 241	78.0%	248 / 509	48.7%
Statewide	3,803 / 5,677	67.0%	1,737 / 2,365	73.4%	1,062 / 2,224	47.8%

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
11-1 OhioMeansJobs Champaign County	0	4	0	0	0	0	0	0	25.0%
12-1 OhioMeansJobs Clark County	2	10	0	0	0	0	2	2	75.0%
14-1 OhioMeansJobs Clinton County	2	12	0	0	0	0	3	3	100.0%
16-1 OhioMeansJobs Coshocton County	0	1	0	0	0	0	0	0	100.0%
19-2 OhioMeansJobs Darke County	1	23	0	1	3	0	1	1	16.7%
20-1 OhioMeansJobs Defiance County	0	7	3	0	0	0	2	2	50.0%
21-3 OhioMeansJobs Delaware County	0	65	5	0	1	0	13	13	87.6%
22-2 OhioMeansJobs Erie County	6	358	7	0	0	0	12	12	100.0%
2-3 OhioMeansJobs Allen County	0	42	4	0	0	0	3	3	19.2%
24-2 OhioMeansJobs Fayette County	3	6	4	0	0	0	6	6	96.0%
26-1 OhioMeansJobs Fulton County	1	56	1	0	2	0	3	3	13.6%
27-1 OhioMeansJobs Gallia County	0	4	0	0	0	0	1	1	100.0%
29-2 OhioMeansJobs Greene County	6	70	1	1	0	0	4	4	31.4%
30-2 OhioMeansJobs Guernsey County	0	2	0	0	0	0	0	0	100.0%
3-1 OhioMeansJobs Ashland County	0	22	1	0	0	0	1	1	100.0%
32-1 OhioMeansJobs Hancock County	2	10	3	0	2	0	2	2	81.0%
35-1 OhioMeansJobs Henry County	0	7	1	0	0	1	1	1	54.5%
36-2 OhioMeansJobs Highland County	1	11	0	0	0	0	1	1	100.0%
38-1 OhioMeansJobs Holmes County	0	3	0	0	0	0	0	0	100.0%
39-2 OhioMeansJobs Huron County	0	0	0	0	0	0	0	0	NA
40-5 OhioMeansJobs Jackson County	0	5	0	0	0	0	0	0	100.0%
42-2 OhioMeansJobs Knox County	1	110	6	1	1	0	3	3	32.8%
44-2 OhioMeansJobs Lawrence County	0	3	0	0	0	0	1	1	100.0%
46-1 OhioMeansJobs Logan County	1	1	0	0	0	0	1	1	100.0%
49-1 OhioMeansJobs Madison County	0	9	0	0	0	0	0	0	100.0%

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
			Establishment Service Counts by Office Continued[1]						
51-3 OhioMeansJobs Marion County	2	212	11	2	5	0	8	8	20.6%
55-1 OhioMeansJobs Miami County	119	36	2	1	1	0	4	4	79.0%
57-1 OhioMeansJobs Montgomery County	4	14	0	0	0	0	7	7	56.3%
59-1 OhioMeansJobs Morrow County	0	10	0	0	0	0	1	1	100.0%
60-2 OhioMeansJobs Muskingum County	0	6	0	0	0	0	0	0	100.0%
62-1 OhioMeansJobs Ottawa County	0	7	1	1	0	0	0	0	33.3%
63-1 OhioMeansJobs Paulding County	0	0	0	0	0	0	1	1	100.0%
68-1 OhioMeansJobs Preble County	2	1	0	0	0	0	3	3	100.0%
69-1 OhioMeansJobs Putnam County	0	2	0	0	0	0	1	1	100.0%
72-2 OhioMeansJobs Sandusky County	21	146	27	5	19	4	2	2	12.8%
74-1 OhioMeansJobs Seneca County	2	29	2	0	0	0	7	7	63.8%
75-2 OhioMeansJobs Shelby County	0	5	0	0	0	0	0	0	40.0%
80-3 OhioMeansJobs Union County	0	6	0	0	0	0	0	0	100.0%
85-2 OhioMeansJobs Wayne County	0	22	0	0	0	0	0	0	100.0%
86-2 OhioMeansJobs Williams County	1	4	1	0	0	0	1	1	100.0%
87-2 OhioMeansJobs Wood County	1	34	1	0	0	0	10	10	100.0%
88-1 OhioMeansJobs Wyandot County	1	23	0	0	3	0	0	0	14.8%
Area Totals	179	1,436	84	12	37	5	106	106	59.5%

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
33-1 OhioMeansJobs Hardin County	0	3	0	0	2	0	0	0	0.0%
54-1 OhioMeansJobs Mercer County	0	2	0	0	0	0	0	0	100.0%
6-2 OhioMeansJobs Auglaize County	0	1	0	0	0	0	1	1	66.7%
81-1 OhioMeansJobs Van Wert County	0	28	1	0	3	0	0	0	0.0%
Area Totals	0	34	1	0	5	0	1	1	9.5%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	4	10	40.0%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult		Dislocated Worker		Youth	
	Numerator / Denominator	Rate	Numerator / Denominator	Rate	Numerator / Denominator	Rate
8-0-1 OhioMeansJobs Mercer County	3 / 3	100.0%	0 / 0	NA	1 / 1	100.0%
8-0-2 OhioMeansJobs Auglaize County	3 / 5	60.0%	0 / 0	NA	4 / 10	40.0%
8-0-3 OhioMeansJobs Hardin County	0 / 2	0.0%	1 / 1	100.0%	1 / 7	14.3%
8-0-4 OhioMeansJobs Van Wert County	3 / 4	75.0%	0 / 0	NA	1 / 2	50.0%
Area Totals	9 / 14	64.3%	1 / 1	100.0%	7 / 20	35.0%
Statewide	3,803 / 5,677	67.0%	1,737 / 2,365	73.4%	1,062 / 2,224	47.8%

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

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Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
48-4 OhioMeansJobs Lucas County	131	709	186	6	6	0	14	14	40.2%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	174	643	27.1%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult Numerator Denominator	Adult Rate	Dislocated Worker Numerator Denominator	Dislocated Worker Rate	Youth Numerator Denominator	Youth Rate
9-0-1 OhioMeansJobs Lucas County	43 / 68	63.2%	6 / 9	66.7%	94 / 195	48.2%
Statewide	3,803 / 5,677	67.0%	1,737 / 2,365	73.4%	1,062 / 2,224	47.8%

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
17-1 OhioMeansJobs Crawford County	0	18	0	0	0	0	0	0	66.7%
70-3 OhioMeansJobs Richland County	0	45	0	0	0	0	2	2	100.0%
Area Totals	0	63	0	0	0	0	2	2	91.0%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	26	74	35.1%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult		Dislocated Worker		Youth	
	Numerator Denominator	Rate	Numerator Denominator	Rate	Numerator Denominator	Rate
10-0-1 OhioMeansJobs Crawford County	8	80.0%	0	NA	6	37.5%
	10		0		16	
10-0-2 OhioMeansJobs Richland County	24	64.9%	9	69.2%	31	50.8%
	37		13		61	
Area Totals	32	68.1%	9	69.2%	37	48.1%
	47		13		77	
Statewide	3,803	67.0%	1,737	73.4%	1,062	47.8%
	5,677		2,365		2,224	

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
11-0-1 OhioMeansJobs Franklin County	63	947	18	4	2	0	39	39	100.0%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	117	439	26.7%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult		Dislocated Worker		Youth	
	Numerator Denominator	Rate	Numerator Denominator	Rate	Numerator Denominator	Rate
11-0-1 OhioMeansJobs Franklin County	210	60.5%	88	29.8%	83	43.2%
	347		131		192	
Statewide	3,803	67.0%	1,737	73.4%	1,062	47.8%
	5,677		2,365		2,224	

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
13-2 OhioMeansJobs Clermont County	2	39	0	0	0	0	2	2	100.0%
83-1 OhioMeansJobs Warren County	9	94	5	0	0	0	4	4	100.0%
9-1 OhioMeansJobs Butler County	4	82	3	0	3	0	15	15	100.0%
Area Totals	15	215	8	0	3	0	21	21	100.0%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	1	7	14.3%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult Numerator Denominator	Adult Rate	Dislocated Worker Numerator Denominator	Dislocated Worker Rate	Youth Numerator Denominator	Youth Rate
12-0-1 OhioMeansJobs Butler County	31 / 45	68.9%	7 / 10	70.0%	17 / 26	65.4%
12-0-2 OhioMeansJobs Warren County	21 / 38	55.3%	8 / 11	72.7%	12 / 20	60.0%
12-0-3 OhioMeansJobs Clermont County	35 / 53	66.0%	9 / 15	60.0%	8 / 14	57.1%
Area Totals	87 / 136	64.0%	24 / 36	66.7%	37 / 60	61.7%
Statewide	3,803 / 5,677	67.0%	1,737 / 2,365	73.4%	1,062 / 2,224	47.8%

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
31-3 OhioMeansJobs Hamilton County	94	374	68	3	6	0	10	10	51.5%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	78	207	37.7%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult Numerator Denominator	Adult Rate	Dislocated Worker Numerator Denominator	Dislocated Worker Rate	Youth Numerator Denominator	Youth Rate
13-0-1 OhioMeansJobs Hamilton County	212 / 330	64.2%	99 / 146	67.8%	73 / 170	42.9%
Statewide	3,803 / 5,677	67.0%	1,737 / 2,365	73.4%	1,062 / 2,224	47.8%

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
5-2 OhioMeansJobs Athens County	0	4	0	0	0	0	0	0	100.0%
53-1 OhioMeansJobs Meigs County	0	1	0	0	0	0	0	0	100.0%
64-1 OhioMeansJobs Perry County	0	0	0	0	0	0	0	0	NA
Area Totals	0	5	0	0	0	0	0	0	100.0%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	1	3	33.3%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult Numerator Denominator	Adult Rate	Dislocated Worker Numerator Denominator	Dislocated Worker Rate	Youth Numerator Denominator	Youth Rate
14-0-2 OhioMeansJobs Perry County	9 / 13	69.2%	1 / 2	50.0%	7 / 13	53.8%
14-0-4 OhioMeansJobs Athens County	10 / 17	58.8%	4 / 4	100.0%	17 / 27	63.0%
14-0-5 OhioMeansJobs Meigs County	6 / 9	66.7%	0 / 0	NA	2 / 4	50.0%
Area Totals	25 / 39	64.1%	5 / 6	83.3%	26 / 44	59.1%
Statewide	3,803 / 5,677	67.0%	1,737 / 2,365	73.4%	1,062 / 2,224	47.8%

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
56-1 OhioMeansJobs Monroe County	0	0	0	0	0	0	0	0	NA
58-1 OhioMeansJobs Morgan County	0	0	0	0	0	0	0	0	NA
61-1 OhioMeansJobs Noble County	0	0	0	0	0	0	0	0	NA
84-3 OhioMeansJobs Washington County	0	5	2	0	0	0	0	0	100.0%
Area Totals	0	5	2	0	0	0	0	0	100.0%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	0	3	0.0%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult Numerator Denominator	Adult Rate	Dislocated Worker Numerator Denominator	Dislocated Worker Rate	Youth Numerator Denominator	Youth Rate
15-0-1 OhioMeansJobs Washington County	13 / 25	52.0%	3 / 11	27.3%	2 / 5	40.0%
15-0-2 OhioMeansJobs Morgan County	21 / 23	91.3%	7 / 8	87.5%	1 / 2	50.0%
15-0-3 OhioMeansJobs Monroe County	9 / 11	81.8%	4 / 4	100.0%	3 / 6	50.0%
15-0-4 OhioMeansJobs Noble County	1 / 2	50.0%	1 / 2	50.0%	0 / 2	0.0%
Area Totals	44 / 61	72.1%	15 / 25	60.0%	6 / 15	40.0%
Statewide	3,803 / 5,677	67.0%	1,737 / 2,365	73.4%	1,062 / 2,224	47.8%

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
10-1 OhioMeansJobs Carroll County	0	3	0	0	0	0	0	0	100.0%
34-1 OhioMeansJobs Harrison County	0	3	0	0	0	0	0	0	100.0%
41-2 OhioMeansJobs Jefferson County	0	13	0	0	0	0	0	0	100.0%
7-4 OhioMeansJobs Belmont County	0	8	0	0	0	0	0	0	100.0%
Area Totals	0	27	0	0	0	0	0	0	100.0%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	7	39	17.9%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult Numerator Denominator	Adult Rate	Dislocated Worker Numerator Denominator	Dislocated Worker Rate	Youth Numerator Denominator	Youth Rate
16-0-1 OhioMeansJobs Carroll County	3 / 4	75.0%	0 / 1	0.0%	4 / 7	57.1%
16-0-2 OhioMeansJobs Harrison County	2 / 3	66.7%	1 / 2	50.0%	4 / 10	40.0%
16-0-3 OhioMeansJobs Jefferson County	7 / 19	36.8%	19 / 32	59.4%	13 / 19	68.4%
16-0-4 OhioMeansJobs Belmont County	7 / 13	53.8%	14 / 38	36.8%	8 / 13	61.5%
Area Totals	19 / 39	48.7%	34 / 73	46.6%	29 / 49	59.2%
Statewide	3,803 / 5,677	67.0%	1,737 / 2,365	73.4%	1,062 / 2,224	47.8%

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Effectiveness in Serving Employers Report

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
15-4 OhioMeansJobs Columbiana County	0	9	0	0	0	0	0	0	100.0%
50-2 OhioMeansJobs Mahoning County	0	27	0	0	0	0	0	0	100.0%
Area Totals	0	36	0	0	0	0	0	0	100.0%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	12	46	26.1%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult Numerator Denominator	Adult Rate	Dislocated Worker Numerator Denominator	Dislocated Worker Rate	Youth Numerator Denominator	Youth Rate
17-0-1 OhioMeansJobs Mahoning County	40 / 55	72.7%	31 / 40	77.5%	11 / 19	57.9%
17-0-2 OhioMeansJobs Columbiana County	41 / 65	63.1%	51 / 61	83.6%	5 / 10	50.0%
Area Totals	81 / 120	67.5%	82 / 101	81.2%	16 / 29	55.2%
Statewide	3,803 / 5,677	67.0%	1,737 / 2,365	73.4%	1,062 / 2,224	47.8%

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Effectiveness in Serving Employers Report

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
78-2 OhioMeansJobs Trumbull County	0	12	0	0	0	0	0	0	100.0%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	5	18	27.8%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult		Dislocated Worker		Youth	
	Numerator Denominator	Rate	Numerator Denominator	Rate	Numerator Denominator	Rate
18-0-1 OhioMeansJobs Trumbull County	88	68.8%	6	66.7%	24	58.5%
	128		9		41	
Statewide	3,803	67.0%	1,737	73.4%	1,062	47.8%
	5,677		2,365		2,224	

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
28-1 OhioMeansJobs Geauga County	0	21	0	0	0	0	0	0	100.0%
4-2 OhioMeansJobs Ashtabula County	0	4	0	0	0	0	0	0	100.0%
67-2 OhioMeansJobs Portage County	0	14	0	0	0	0	0	0	100.0%
Area Totals	0	39	0	0	0	0	0	0	100.0%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	4	36	11.1%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult Numerator Denominator	Adult Rate	Dislocated Worker Numerator Denominator	Dislocated Worker Rate	Youth Numerator Denominator	Youth Rate
19-0-1 OhioMeansJobs Ashtabula County	22 / 30	73.3%	3 / 4	75.0%	5 / 8	62.5%
19-0-2 OhioMeansJobs Geauga County	2 / 4	50.0%	0 / 0	NA	2 / 3	66.7%
19-0-3 OhioMeansJobs Portage County	5 / 10	50.0%	5 / 5	100.0%	8 / 27	29.6%
Area Totals	29 / 44	65.9%	8 / 9	88.9%	15 / 38	39.5%
Statewide	3,803 / 5,677	67.0%	1,737 / 2,365	73.4%	1,062 / 2,224	47.8%

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.

Establishment Service Counts by Office[1]

Office	Employer Information and Support Services	Workforce Recruitment Assistance	Engaged in Strategic Planning/ Economic Development	Accessing Untapped Labor Pools	Training Services	Incumbent Worker Training Services	Rapid Response/ Business Downsizing Assistance	Planning Layoff Response	% Served by State Staff
23-2 OhioMeansJobs Fairfield County	1	44	3	4	0	0	1	1	85.2%
37-1 OhioMeansJobs Hocking County	0	8	0	1	0	0	0	0	100.0%
65-1 OhioMeansJobs Pickaway County	0	98	1	1	1	0	0	0	21.8%
71-1 OhioMeansJobs Ross County	2	19	1	0	0	0	2	2	100.0%
82-2 OhioMeansJobs Vinton County	0	4	0	0	0	0	0	0	100.0%
Area Totals	3	173	5	6	1	0	3	3	55.2%

Repeat Business Customer Counts

	Establishments Served in PY2018 Which Were Also Served in PY2017	All Establishments Served in PY2017	% Repeat Businesses
Area Totals	40	116	34.5%

Retention with Same Employer in the 2nd and 4th Quarters after Exit by Office

Office	Adult Numerator Denominator	Adult Rate	Dislocated Worker Numerator Denominator	Dislocated Worker Rate	Youth Numerator Denominator	Youth Rate
20-0-1 OhioMeansJobs Fairfield County	16 / 16	100.0%	4 / 7	57.1%	3 / 4	75.0%
20-0-2 OhioMeansJobs Pickaway County	8 / 13	61.5%	2 / 2	100.0%	20 / 33	60.6%
20-0-3 OhioMeansJobs Ross County	15 / 23	65.2%	2 / 3	66.7%	5 / 14	35.7%
20-0-4 OhioMeansJobs Hocking County	16 / 20	80.0%	2 / 2	100.0%	0 / 0	NA
20-0-5 OhioMeansJobs Vinton County	8 / 11	72.7%	4 / 4	100.0%	2 / 5	40.0%
Area Totals	63 / 83	75.9%	14 / 18	77.8%	30 / 56	53.6%
Statewide	3,803 / 5,677	67.0%	1,737 / 2,365	73.4%	1,062 / 2,224	47.8%

[1] If an establishment is served by more than one office on the same day, the establishment is counted for each office.